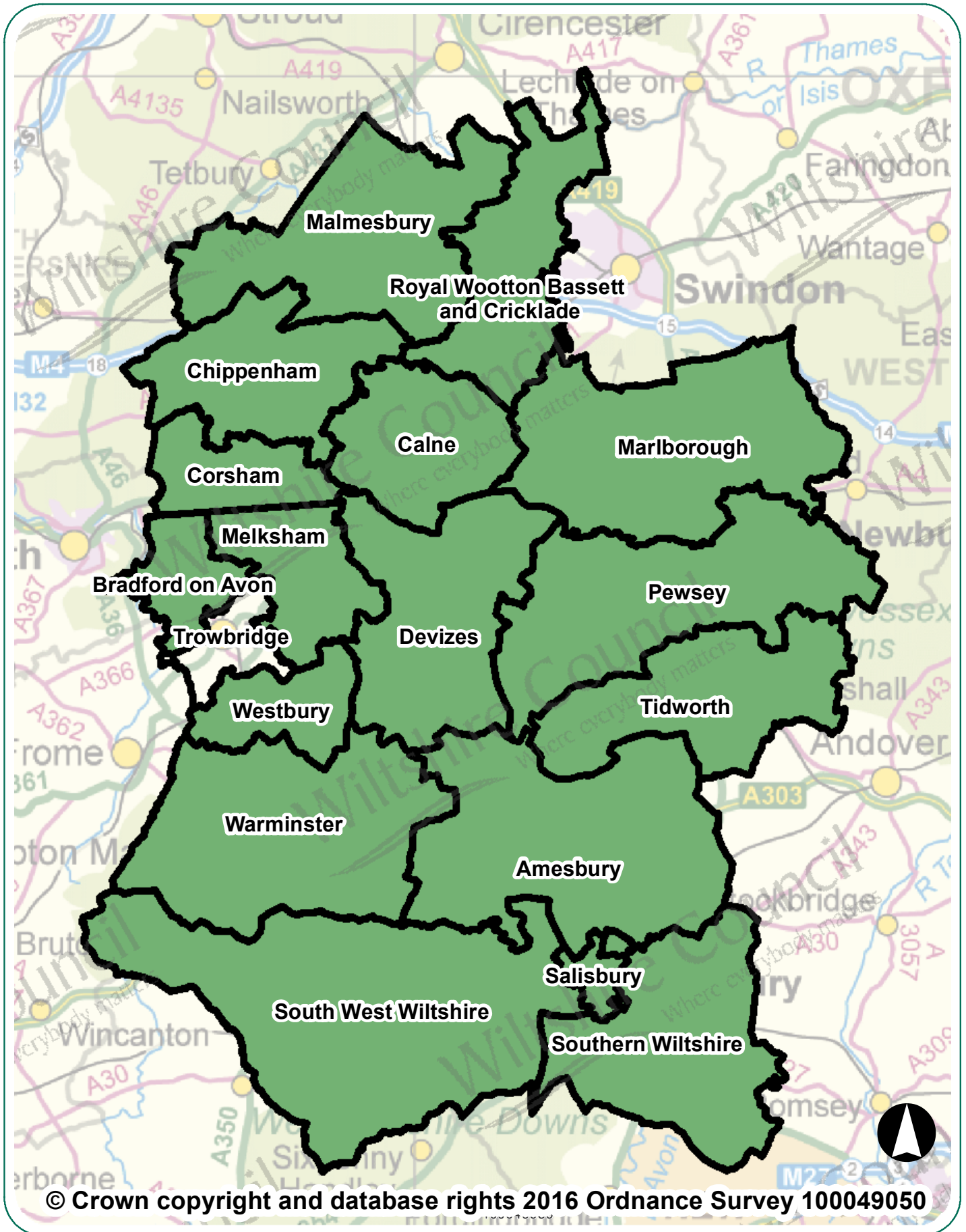


# Trowbridge Area Board Highway Information



# Trowbridge Area Board Highway Information

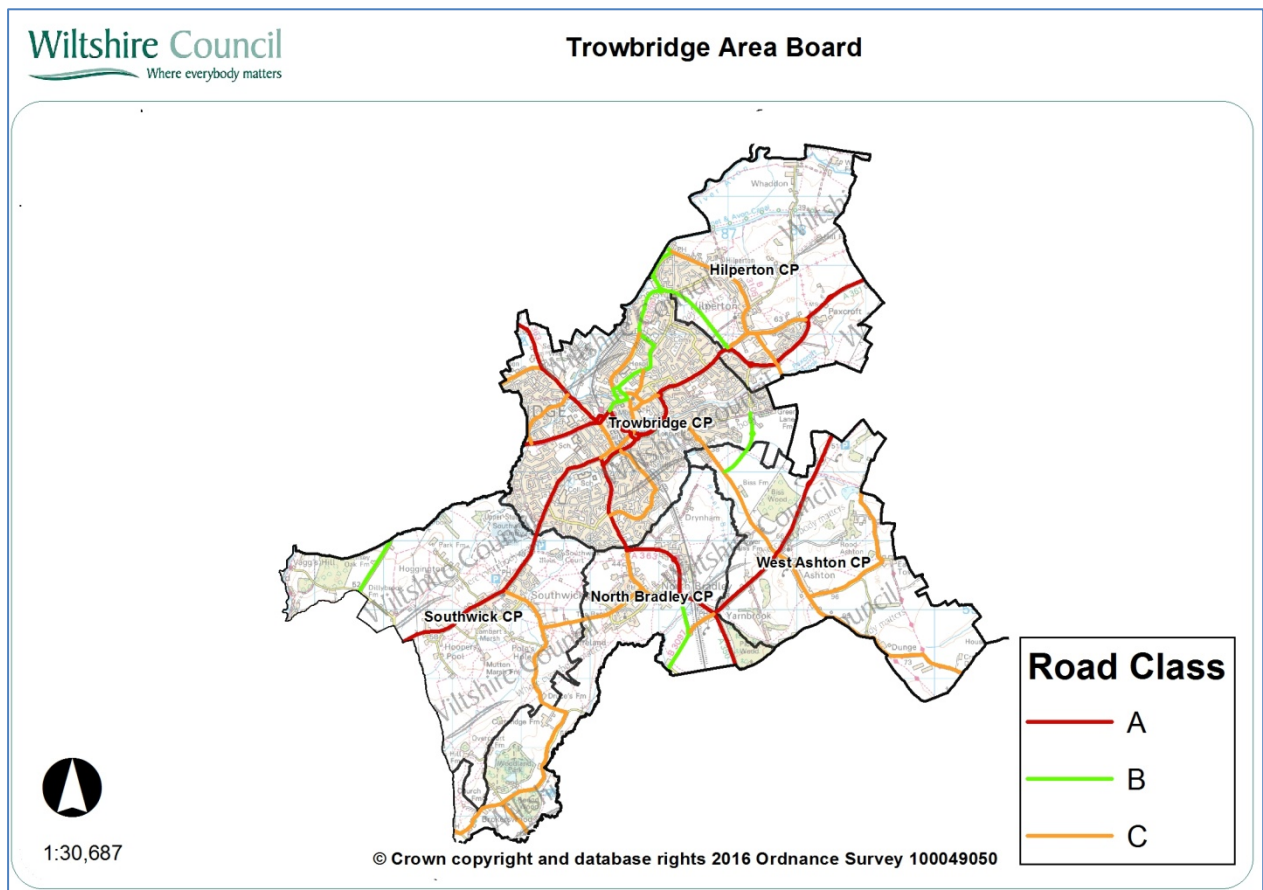
## Introduction

This document summarises highway information for your area board. It lists the recent highway and related work carried out by Wiltshire Council, including the road resurfacing carried out during the first two years of the 'Local Highways Investment Fund 2014 – 2020', and includes other information which should be of interest.

Further information on the Council's activities is available at the website [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk). If you wish to report a specific highway issue please use My Wiltshire. Details are provided at the end of this document.

## Parishes in the community area are:

Trowbridge, Southwick, North Bradley, West Ashton, Hilperton



## Network statistics in your area

### Road length by class

Road type	Urban (km)	Rural (km)
A Class Roads	15.41	8.07
B Class Roads	3.85	1.99
C Class Roads	16.63	12.12
Unclassified Roads	105.11	12.61
<b>Total</b>	<b>141</b>	<b>34.79</b>
	<b>Overall Total</b>	<b>175.79</b>

The council categorises its roads to reflect their importance. This enables an effective assignment of highway inspection frequencies and maintenance standards.

### Highway assets in your area

The council keeps an inventory of its highway assets in order to assist planning its highway maintenance. Important statistics relating to your board area are:

Asset Type	Measure
Carriageway	175.79 km
Footways adjacent to road	234 km
Footways (linked)	27.2 km
White road centre lines	95 km
Road kerbs	254 km
Grass verge (maintained)	153 km
Drainage grips	420 number
Drainage pipe grips	107 number
Drainage gullies	7, 462 number
Road signs	2, 491 number
Street lights	2, 266 number

## **Major highway maintenance**

### **Road resurfacing**

Wiltshire has over 3,000 miles of road. The Council's 'Local Highways Investment Fund 2014 – 2020' is making a massive investment to improve the condition of the roads in Wiltshire over six years. The programme of work started in April 2014, and is designed and supervised by the Council's consultants Atkins, with the work carried out by our main highway contractors Tarmac and Eurovia.

The work carried out in the first two years of the programme has improved a considerable number of the roads in previously poor condition. The locations of sites treated in recent years are shown below.

### **Carriageway repairs**

As well as resurfacing roads other works are undertaken to make localised repairs to keep the roads safe. The works undertaken in your area since 2014 are shown on the map below.

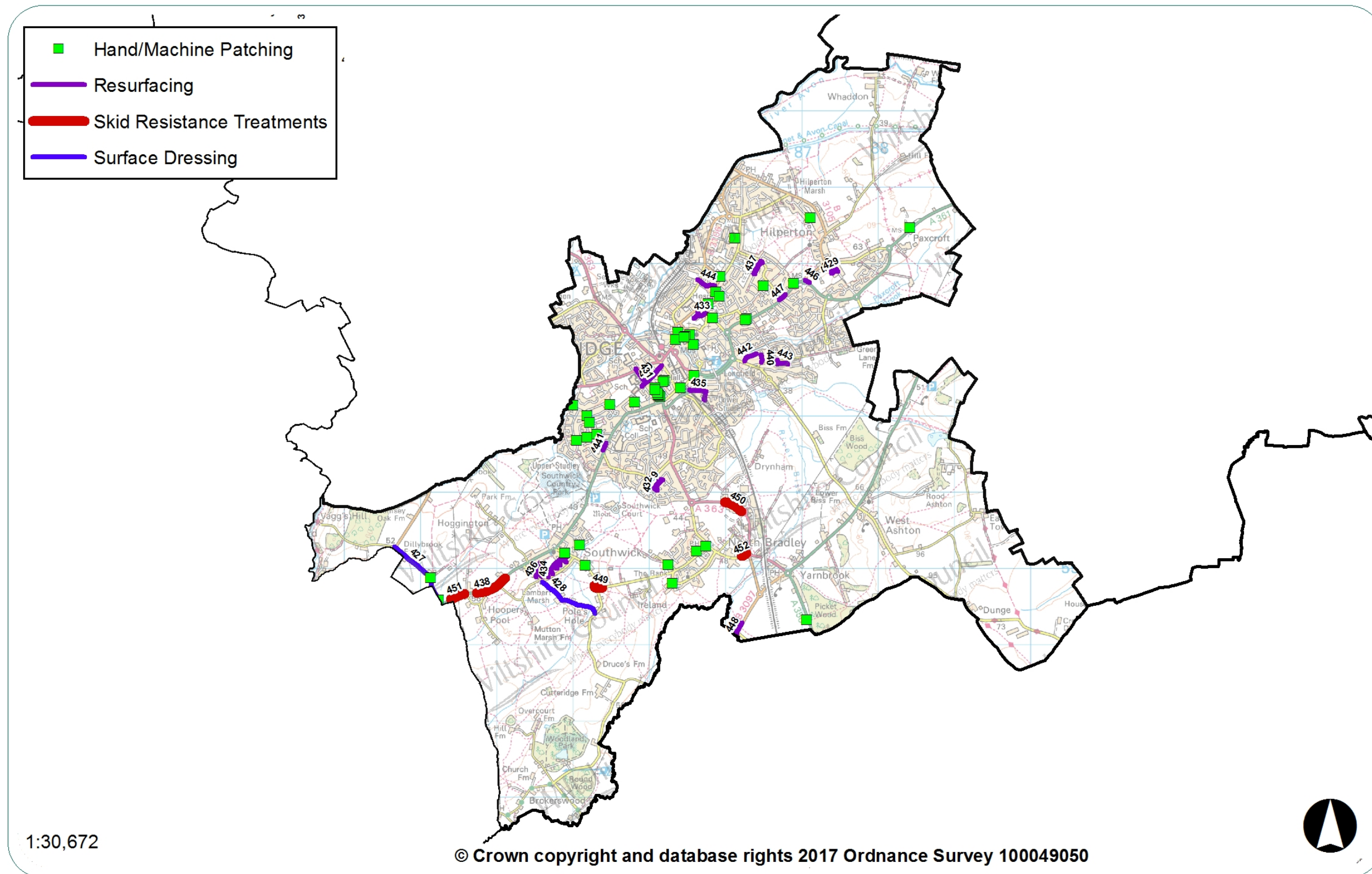
The wet winter and flooding in previous years has resulted in substantial damage to the road network. It is important that serious defects are treated promptly to keep the roads safe. The Council currently operates four Pothole teams that respond to urgent issues to keep the roads safe.



Plan showing major maintenance schemes & hand/machine patching sites completed since 2014



Trowbridge Area Board



**Major maintenance completed since 2014**

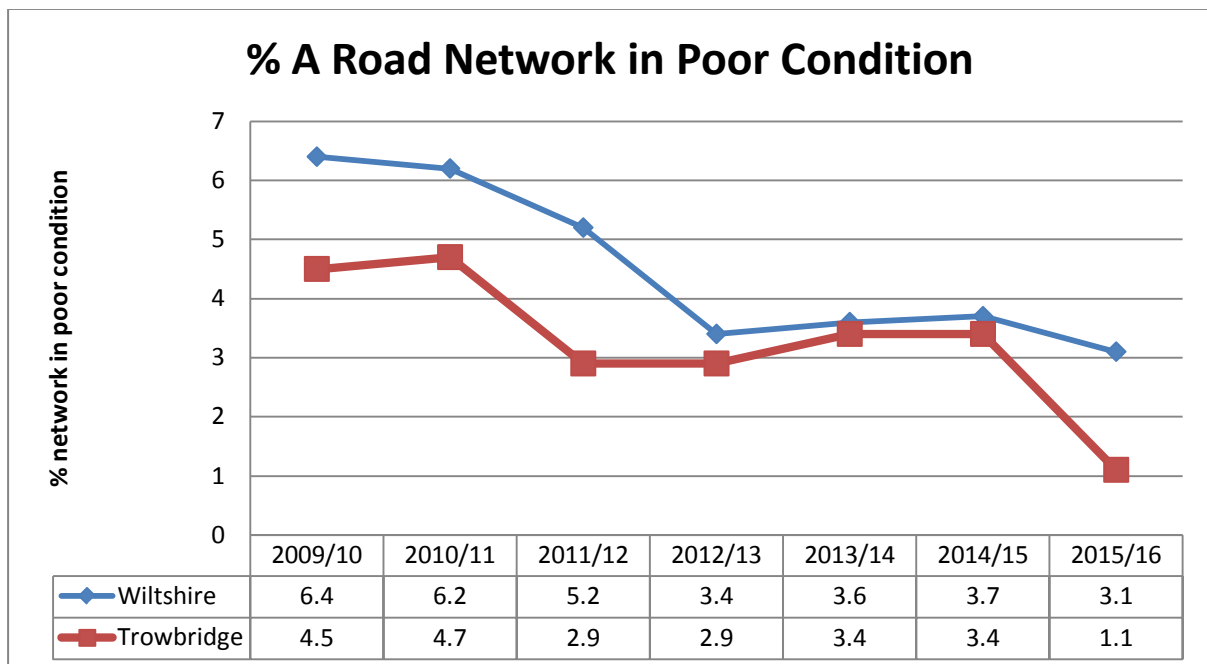
<b>No</b>	<b>Location</b>	<b>Works</b>
427	Poplar Tree Lane, Southwick	Surface Dressing
428	Wesley Lane, Southwick	Surface Dressing
429	Ashton Rise, Trowbridge	Resurfacing
430	Gloucester Road, Trowbridge	Resurfacing
431	Avenue Road Trowbridge	Resurfacing
432	Broughton - Langley - Bewley Rd's, Trowbridge	Resurfacing
433	Charlotte St / George St (spur) Trowbridge	Resurfacing
434	Hollis Way, Southwick	Resurfacing
435	Orchard Road / Haden Road, Trowbridge	Resurfacing
436	Southfield, Southwick	Resurfacing
437	Victoria Gardens, Trowbridge	Resurfacing
438	Frome Rd (County Boundary To 30mph) Southwick	Skid Resistance Improvements
439	Langley Road, Trowbridge	Resurfacing
440	UC Clarendon Road, Trowbridge (By Way)	Resurfacing
441	Frome Road, Upper Studley	Resurfacing
442	UC Clarendon Road, Trowbridge (Carriageway)	Resurfacing
443	UC Amouracre Rd, Trowbridge	Resurfacing
444	UC Palmer Rd, Trowbridge	Resurfacing
446	A361 Hilperton Drive, Hilperton	Resurfacing
447	A361 Hilperton Road, Hilperton	Resurfacing
448	B3097 Hawkeridge Road, North Bradley	Resurfacing
449	Goose Street/ Bradley Road, Southwick	Skid Resistance Improvements
450	White Horse Business Park, Trowbridge	Skid Resistance Improvements
451	A361 Frome Road, Southwick	Skid Resistance Improvements
452	Old Westbury road, North Bradley	Skid Resistance Improvements

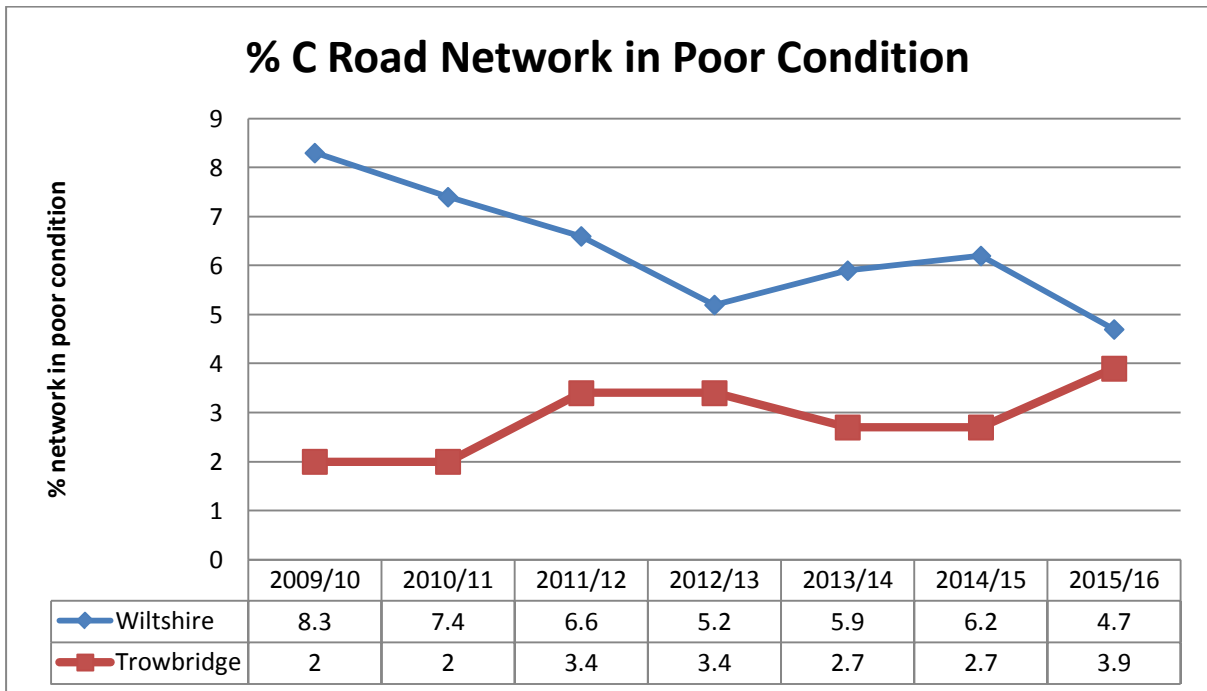
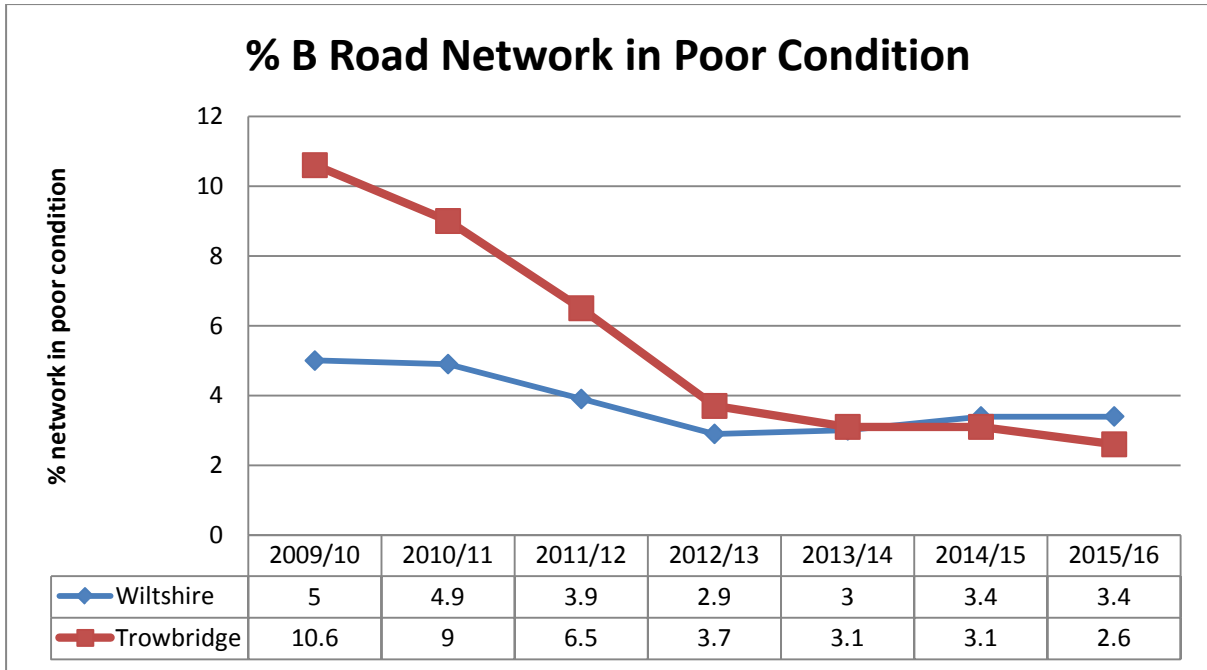
## Highway conditions and technical surveys in your area

Roads deteriorate in condition because of various factors, including traffic volumes, ground conditions, and weather and drainage issues. Technical surveys of the condition of the highway network are carried out annually and the information is used to help prioritise schemes. Road safety is the priority, and maintaining adequate skid resistance on the busy high speed roads is vital.

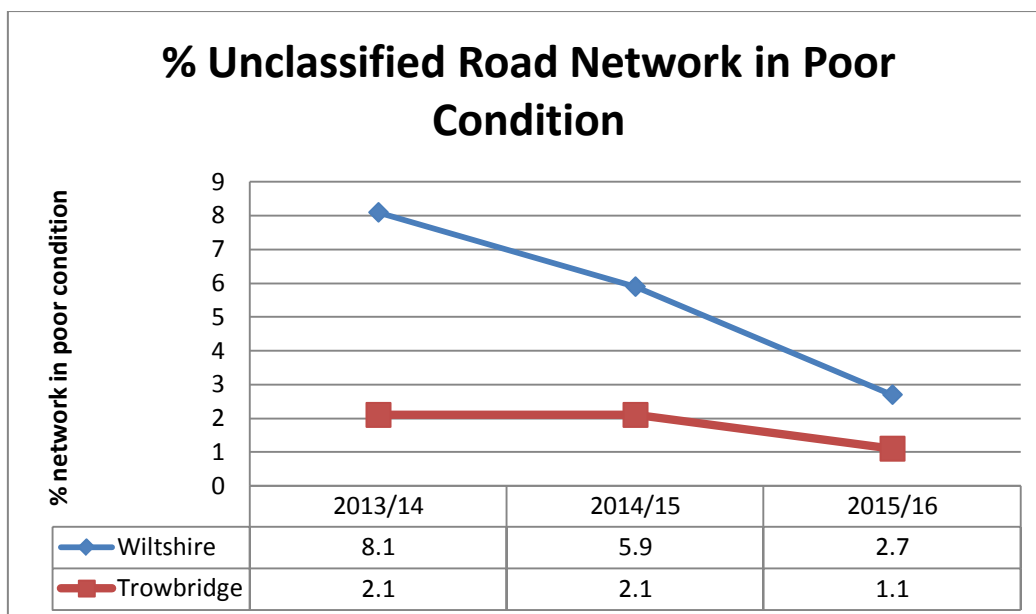
The surveys include the use of a vehicle equipped with lasers and cameras to record road surface condition, which allows us to report on road conditions to the Department for Transport and to prioritise maintenance work. Other surveys include measuring skid resistance on the busier roads.

The road conditions in your area are shown below. It should be noted that low numbers are good because it indicates that less road length should be considered for treatment. More detailed information is shown in Appendix A.









## Integrated transport, bridge and drainage works

### Integrated transport

The Council's traffic engineering team work with our contractors to plan and deliver a range of projects to the local community, most notably through the Area Boards and Community Area Transport Groups (CATGs). The schemes range in size and complexity from simple sign installation through to more complex road safety and improvement schemes.

### Bridges

The Council regularly inspects its bridges and other highway structures. There is a programme of renewal and refurbishment works to keep them in good condition, as well as having to respond to damage caused by collisions.

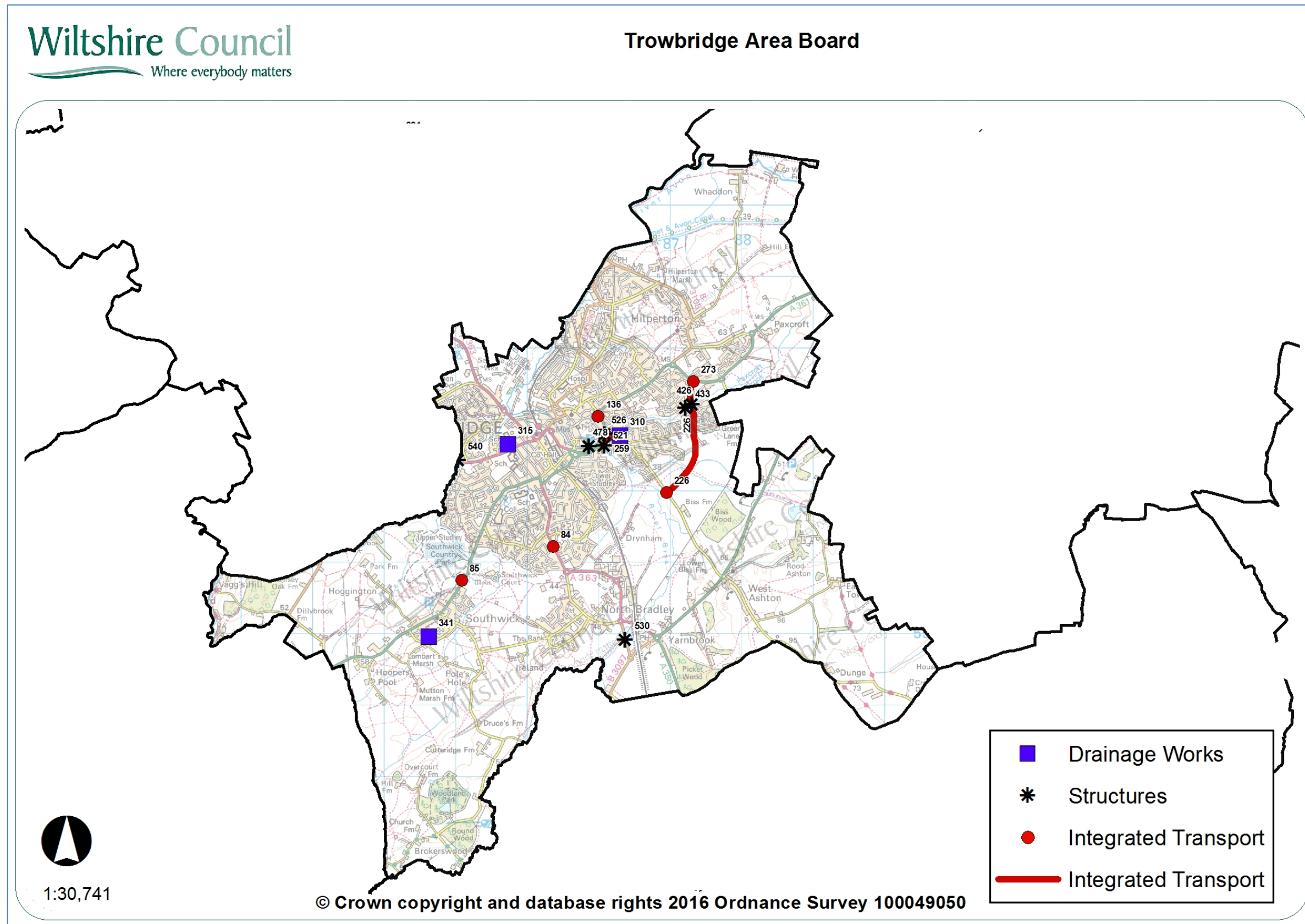
### Drainage

Programmes of drainage investigations, repairs and flood alleviation schemes are undertaken throughout the year, but the flooding in recent years has meant that there has been a need to respond immediately to flooding issues, as well as dealing with previously identified problem sites. The drainage improvement and flood alleviation work is co-ordinated through the Council's Operational Flood Working Groups that include the Environment Agency, Wessex Water, other organisations and stakeholders.

### Recent work in your area

The Integrated Transport, Bridge and Drainage schemes carried out in your area since 2015 are listed below.

Plan showing completed integrated transport, bridge and drainage schemes since 2015



**Integrated transport schemes since 2015**

<b>No</b>	<b>Location</b>	<b>Description</b>
226	Hilperton	Hilperton /Leap Gate Signing Review
259	Trowbridge	West Ashton Road terminal signs
273	Hilperton	Hilperton/Leap Gate Signing Review
84	Trowbridge	Bradley Road prohibition of right turn at Bradley Road retail park
85	Southwick	Frome Road signs and gateway
136	Trowbridge	Yerbury St Residents Parking - signs & lines

**Bridge schemes since 2014**

<b>No</b>	<b>Location</b>	<b>Description</b>
426	Trowbridge	Empire Bridge, Hilperton, Resurface road dips
433	Trowbridge	Wren and Wagtail FB's, Hilperton. Replace railing and repair parapets
478	Trowbridge	Brown Street (Tesco) footbridge parapet repair
521	Trowbridge	Tesco FB
526	Trowbridge	Polebarn Subway, Bridge Rails
530	North Bradley	Hawkeridge Brick facing removal
540	Wingfield	London footbridge, Replace top rails

**Drainage works since 2015**

<b>No</b>	<b>Location</b>	<b>Description</b>
310	Trowbridge	Surface water drainage scheme
315	Trowbridge	Gully rebuilds/enlargement
341	Trowbridge	Drainage Investigations

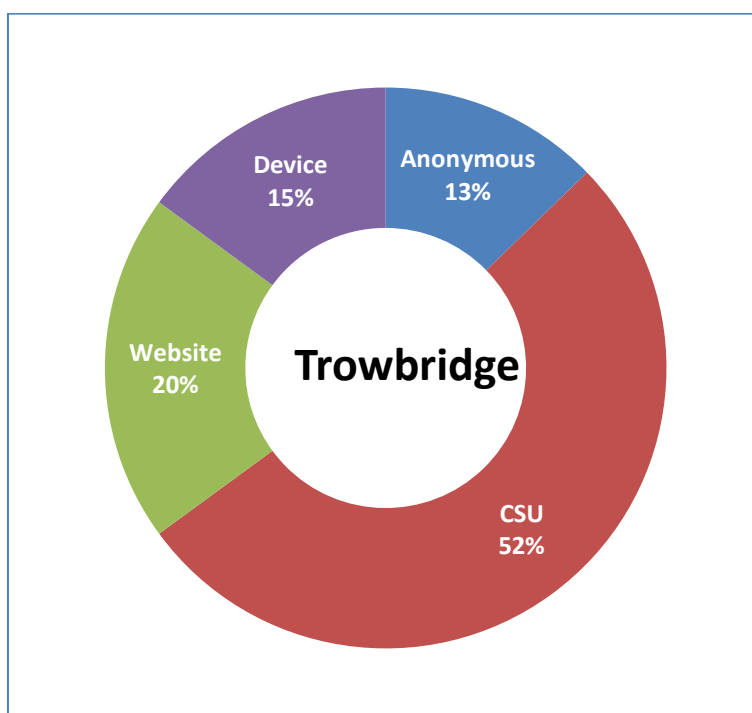
## My Wiltshire



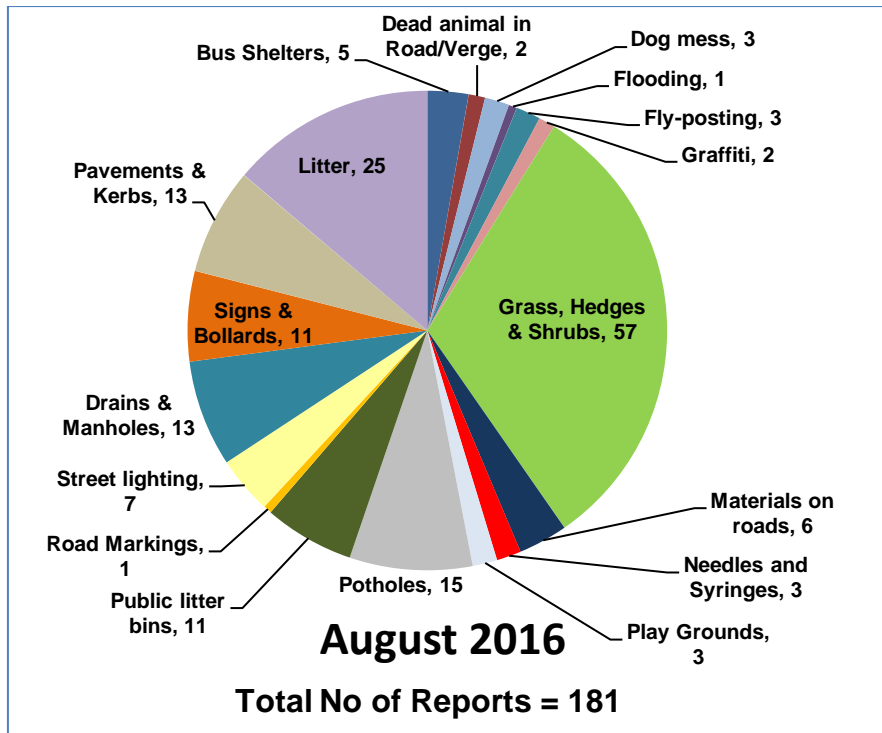
My Wiltshire provides an easy way to report highway issues, including using the Council's website. We have an app so you can report on the go using your smartphone. The My Wiltshire app is available to download at both the [App Store](#) (for iPhones and iPads), from [Google Play](#)<sup>™</sup> (for Android phones) and Windows Store. You can attach information such as photos or videos and pinpoint the location of your report using the mapping software on your phone.

A summary of recent reports in your area is shown below, and further details are shown in Appendix B.

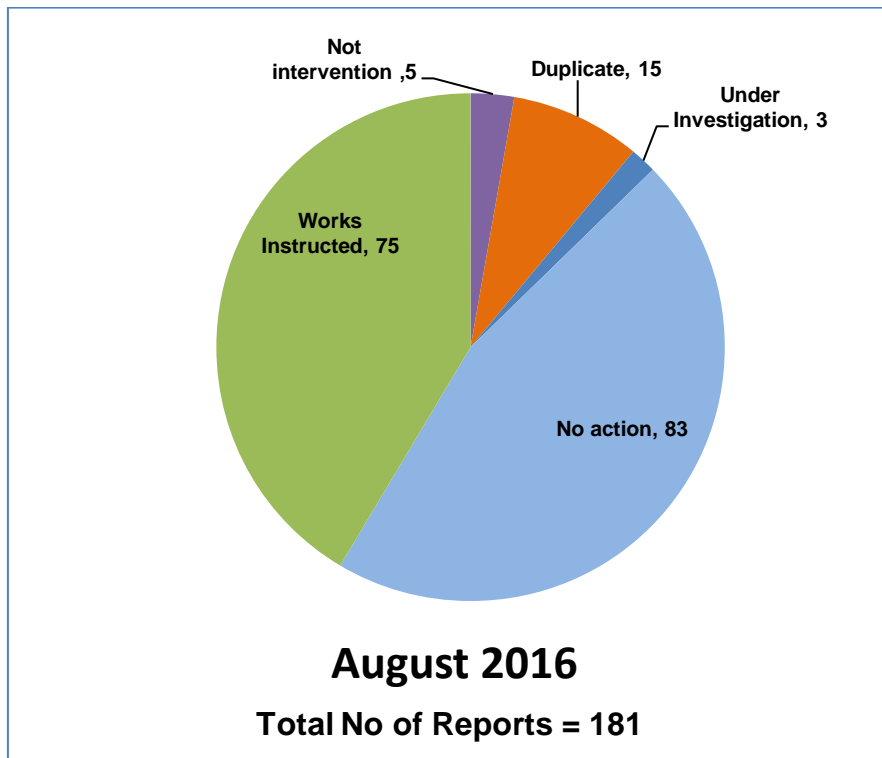
### Customer reporting methods in your area



**Customer reports in your area for the month of August 2016**



**Actions following recent reports in your area**

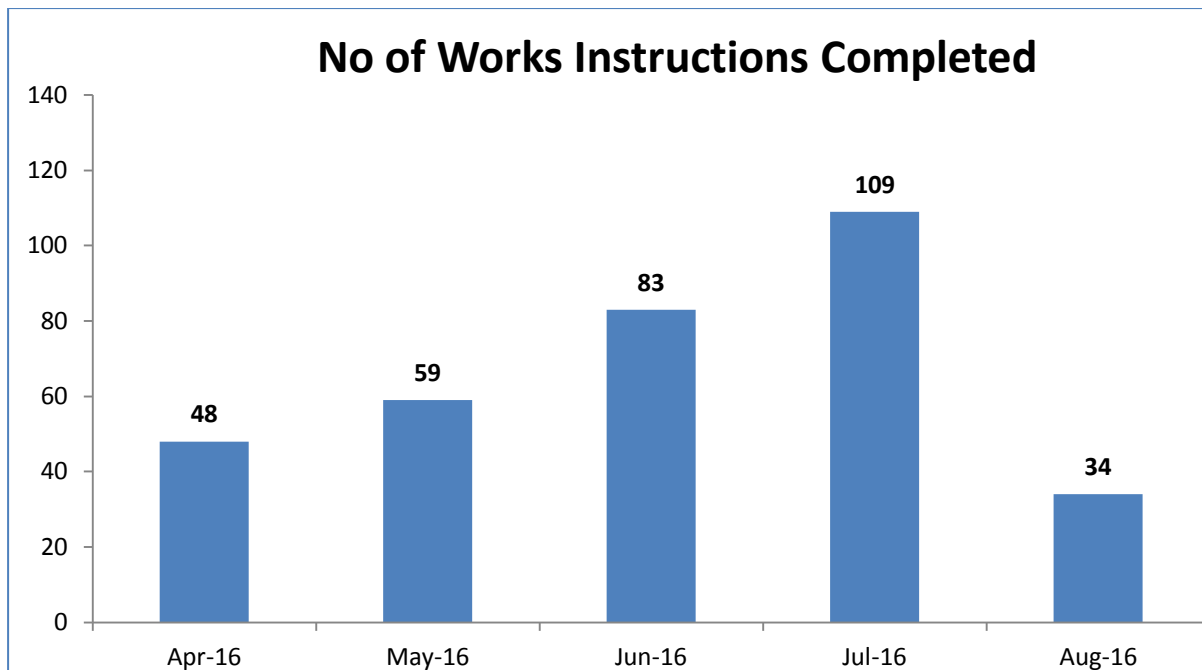




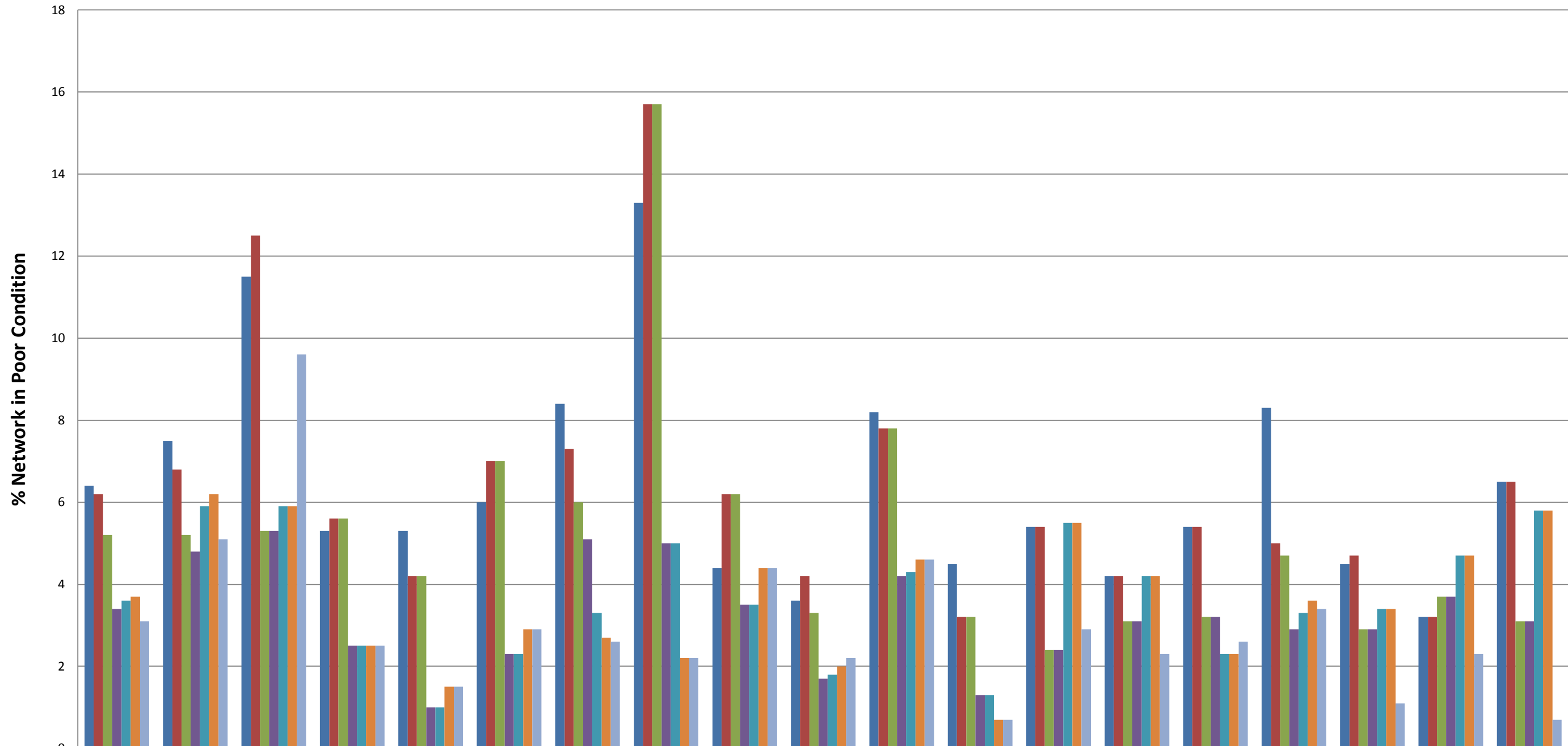
## Action definitions

1. **Not Intervention** – the technician has attended site and classified the defect as not meeting intervention levels as per the Highway Inspection Manual 2013 or in the case of streetscene reports, service level agreements.
2. **Duplicate** – a report has already been received in relation to this issue and a works instruction has previously been passed to the contractor to undertake a repair/carry out the necessary works.
3. **Under Investigation** – this issue is currently with a Highways technician or engineer – they may be awaiting information from the customer or the issue requires further investigation e.g. wet weather inspection, drainage survey, exploratory excavation, ownership query.
4. **Discretionary works** – this issue is not a highway safety issue and has been identified as one which falls within the remit of the parish steward scheme.
5. **Other** – the issue has been identified as one which does not require any action by Local Highways. This could be for a number of reasons –
  - the report has been cancelled by the user,
  - there is insufficient information provided to assess the issue and the customer has not provided contact details,
  - the issue is not the responsibility of Wiltshire Council e.g. un-adopted highway, gas/electricity/telephone/water/cable company, Highways England, housing association,
  - the technician attended site and nothing was found at the stated location
  - the issue has been passed to another service within Wiltshire Council e.g. rights of way, bridges.
6. **Works Instructed** – the technician has assessed the issue as requiring works to be carried out and has either dealt with the issue personally or has referred it to the contractor for repair.

**Highway defects completed in your area in recent months**

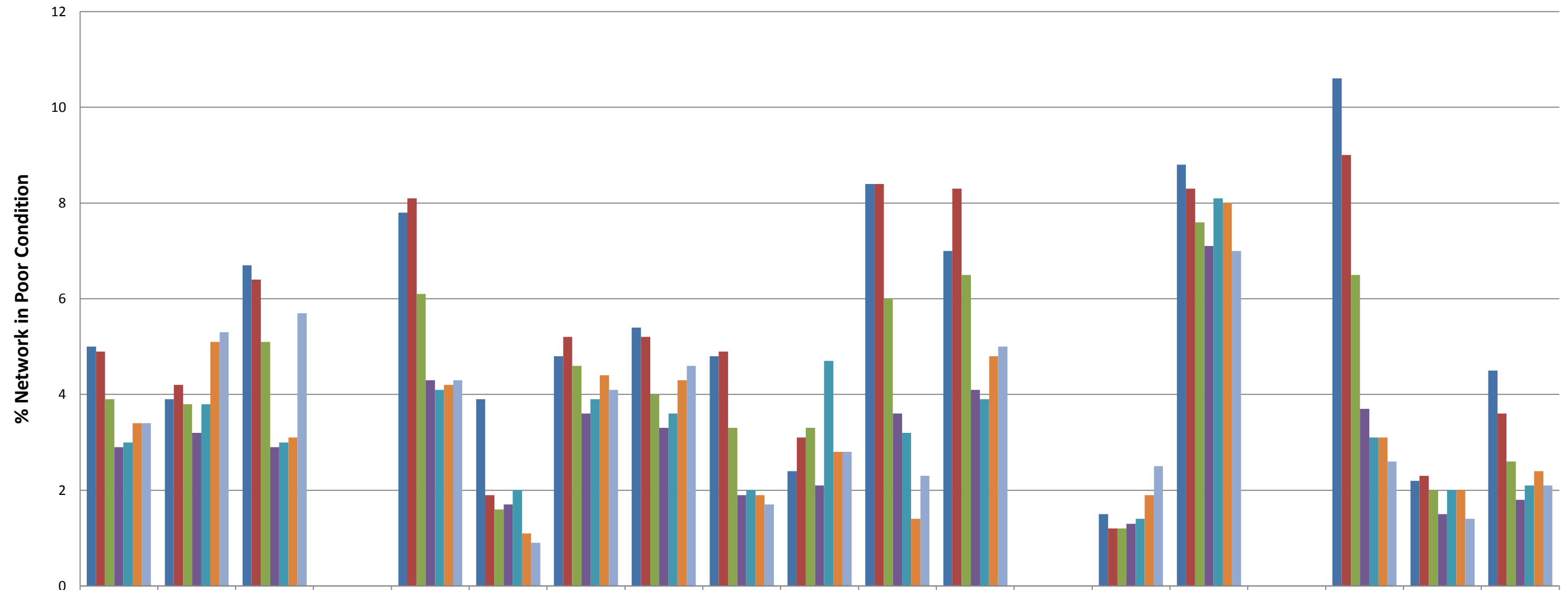


**% A Road Network in Poor Condition**



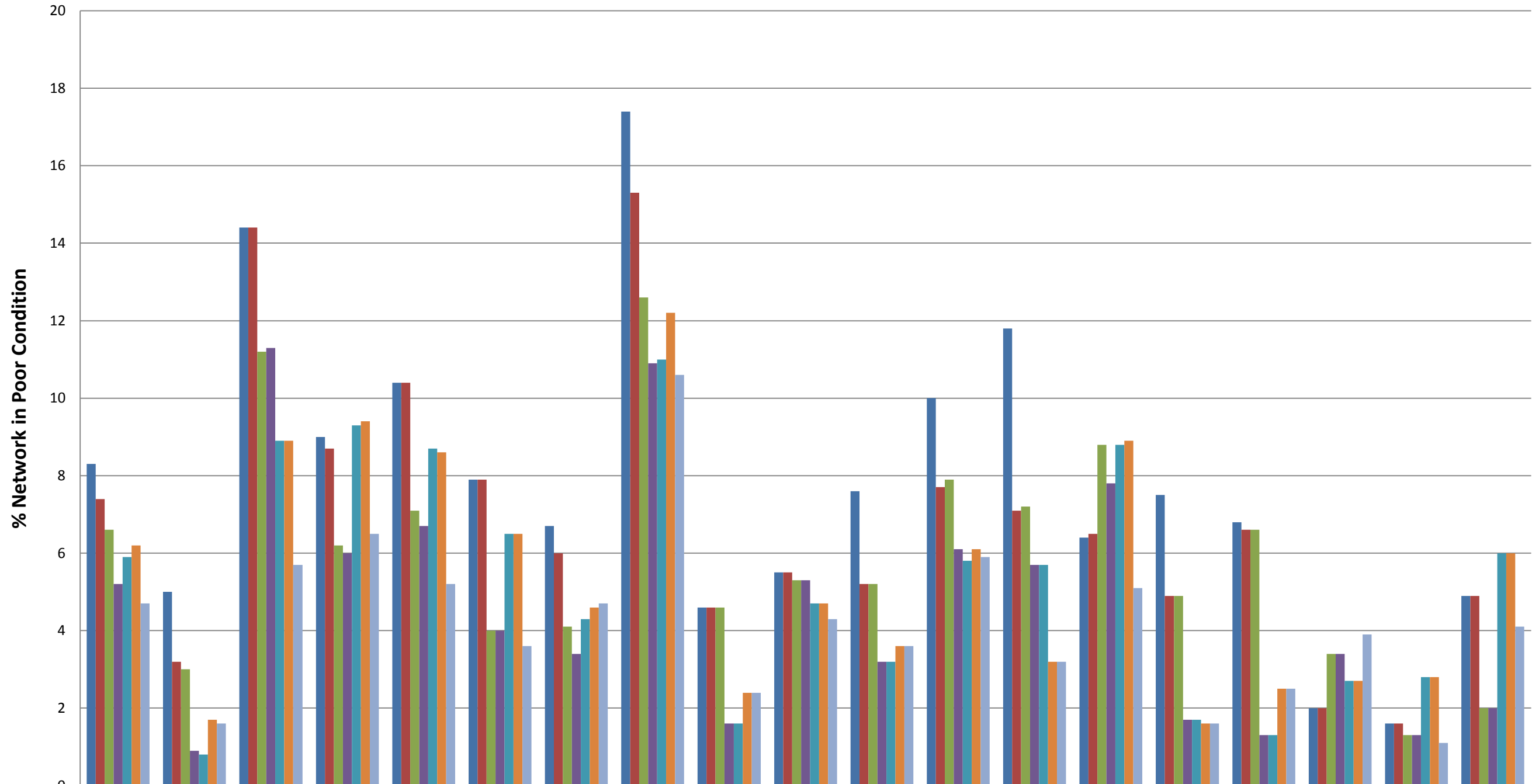
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
2009/10	6.4	7.5	11.5	5.3	5.3	6	8.4	13.3	4.4	3.6	8.2	4.5	5.4	4.2	5.4	8.3	4.5	3.2	6.5
2010/11	6.2	6.8	12.5	5.6	4.2	7	7.3	15.7	6.2	4.2	7.8	3.2	5.4	4.2	5.4	5	4.7	3.2	6.5
2011/12	5.2	5.2	5.3	5.6	4.2	7	6	15.7	6.2	3.3	7.8	3.2	2.4	3.1	3.2	4.7	2.9	3.7	3.1
2012/13	3.4	4.8	5.3	2.5	1	2.3	5.1	5	3.5	1.7	4.2	1.3	2.4	3.1	3.2	2.9	2.9	3.7	3.1
2013/14	3.6	5.9	5.9	2.5	1	2.3	3.3	5	3.5	1.8	4.3	1.3	5.5	4.2	2.3	3.3	3.4	4.7	5.8
2014/15	3.7	6.2	5.9	2.5	1.5	2.9	2.7	2.2	4.4	2	4.6	0.7	5.5	4.2	2.3	3.6	3.4	4.7	5.8
2015/16	3.1	5.1	9.6	2.5	1.5	2.9	2.6	2.2	4.4	2.2	4.6	0.7	2.9	2.3	2.6	3.4	1.1	2.3	0.7

### % B Road Network in Poor Condition



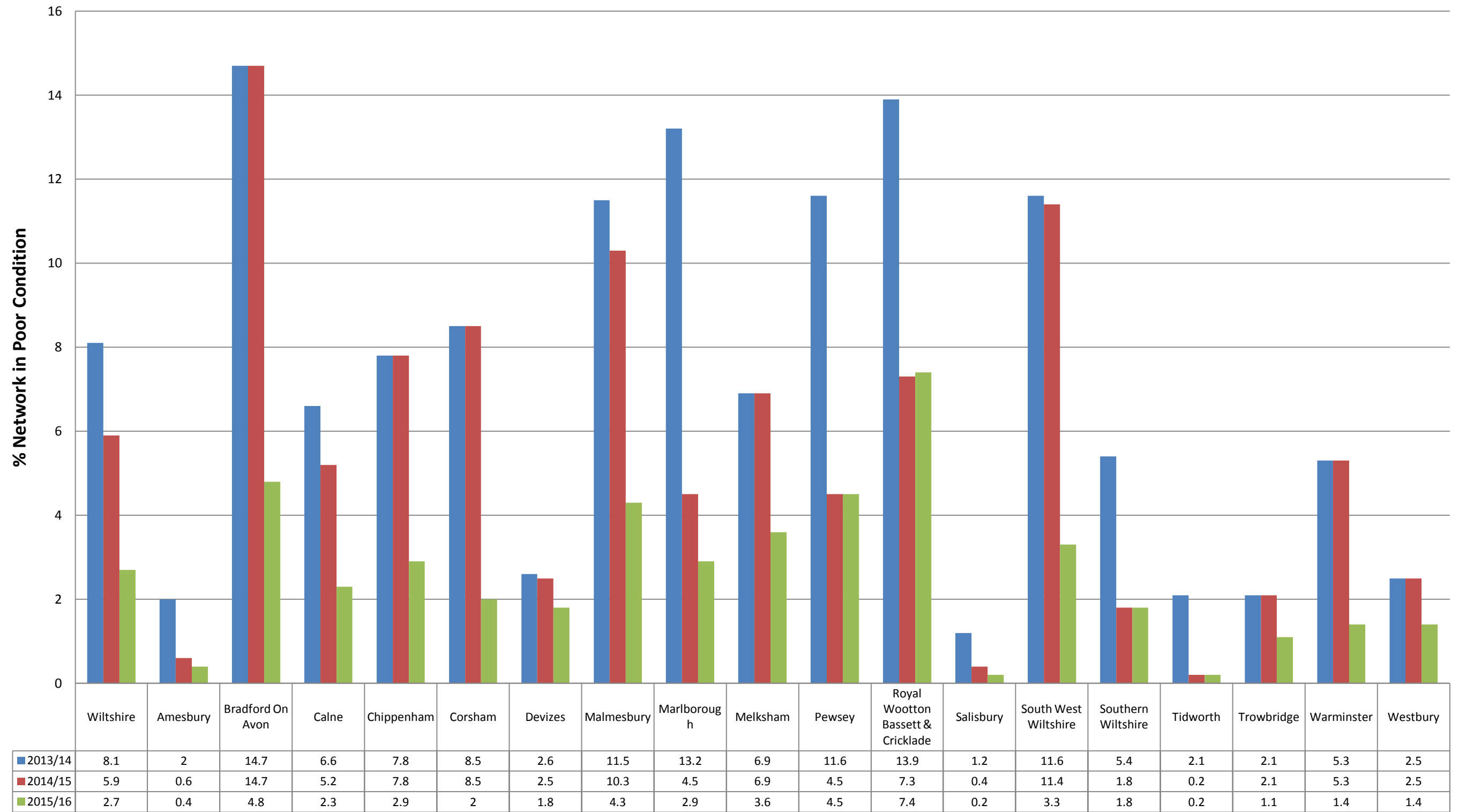
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	5	3.9	6.7	0	7.8	3.9	4.8	5.4	4.8	2.4	8.4	7	0	1.5	8.8	0	10.6	2.2	4.5
■ 2010/11	4.9	4.2	6.4	0	8.1	1.9	5.2	5.2	4.9	3.1	8.4	8.3	0	1.2	8.3	0	9	2.3	3.6
■ 2011/12	3.9	3.8	5.1	0	6.1	1.6	4.6	4	3.3	3.3	6	6.5	0	1.2	7.6	0	6.5	2	2.6
■ 2012/13	2.9	3.2	2.9	0	4.3	1.7	3.6	3.3	1.9	2.1	3.6	4.1	0	1.3	7.1	0	3.7	1.5	1.8
■ 2013/14	3	3.8	3	0	4.1	2	3.9	3.6	2	4.7	3.2	3.9	0	1.4	8.1	0	3.1	2	2.1
■ 2014/15	3.4	5.1	3.1	0	4.2	1.1	4.4	4.3	1.9	2.8	1.4	4.8	0	1.9	8	0	3.1	2	2.4
■ 2015/16	3.4	5.3	5.7	0	4.3	0.9	4.1	4.6	1.7	2.8	2.3	5	0	2.5	7	0	2.6	1.4	2.1

### % C Road Network in Poor Condition



	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
2009/10	8.3	5	14.4	9	10.4	7.9	6.7	17.4	4.6	5.5	7.6	10	11.8	6.4	7.5	6.8	2	1.6	4.9
2010/11	7.4	3.2	14.4	8.7	10.4	7.9	6	15.3	4.6	5.5	5.2	7.7	7.1	6.5	4.9	6.6	2	1.6	4.9
2011/12	6.6	3	11.2	6.2	7.1	4	4.1	12.6	4.6	5.3	5.2	7.9	7.2	8.8	4.9	6.6	3.4	1.3	2
2012/13	5.2	0.9	11.3	6	6.7	4	3.4	10.9	1.6	5.3	3.2	6.1	5.7	7.8	1.7	1.3	3.4	1.3	2
2013/14	5.9	0.8	8.9	9.3	8.7	6.5	4.3	11	1.6	4.7	3.2	5.8	5.7	8.8	1.7	1.3	2.7	2.8	6
2014/15	6.2	1.7	8.9	9.4	8.6	6.5	4.6	12.2	2.4	4.7	3.6	6.1	3.2	8.9	1.6	2.5	2.7	2.8	6
2015/16	4.7	1.6	5.7	6.5	5.2	3.6	4.7	10.6	2.4	4.3	3.6	5.9	3.2	5.1	1.6	2.5	3.9	1.1	4.1

### % Unclassified Road Network in Poor Condition





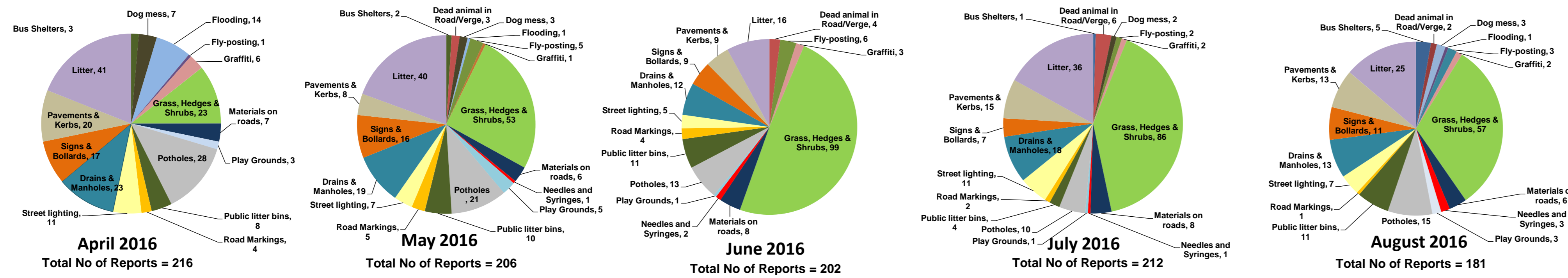
# Appendix B: My Wiltshire Statistics



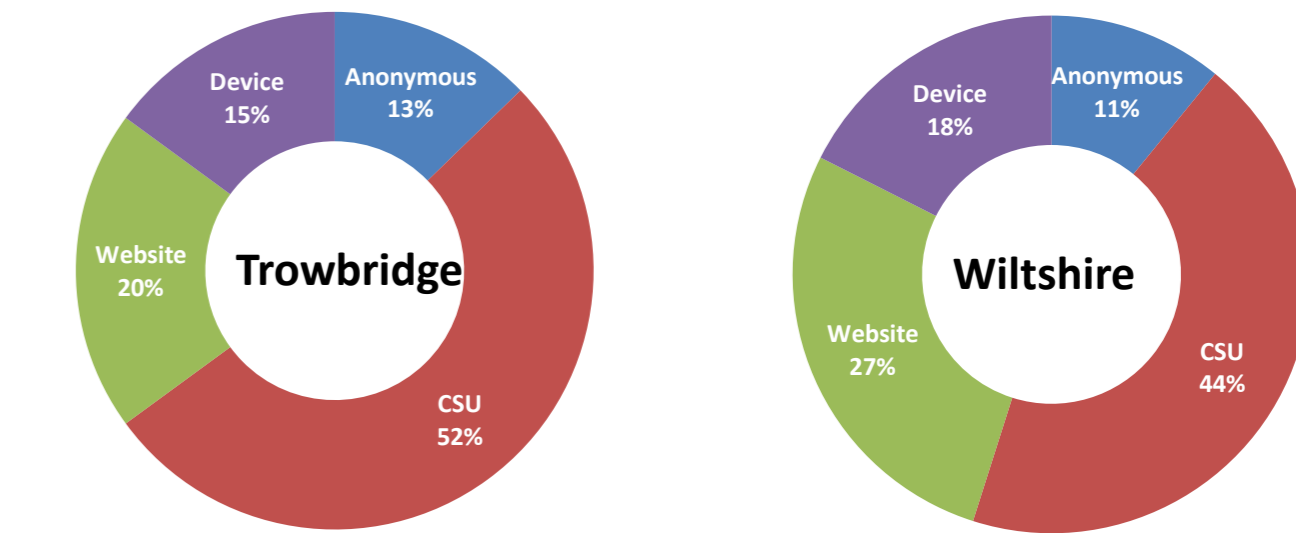
## Trowbridge Area Board



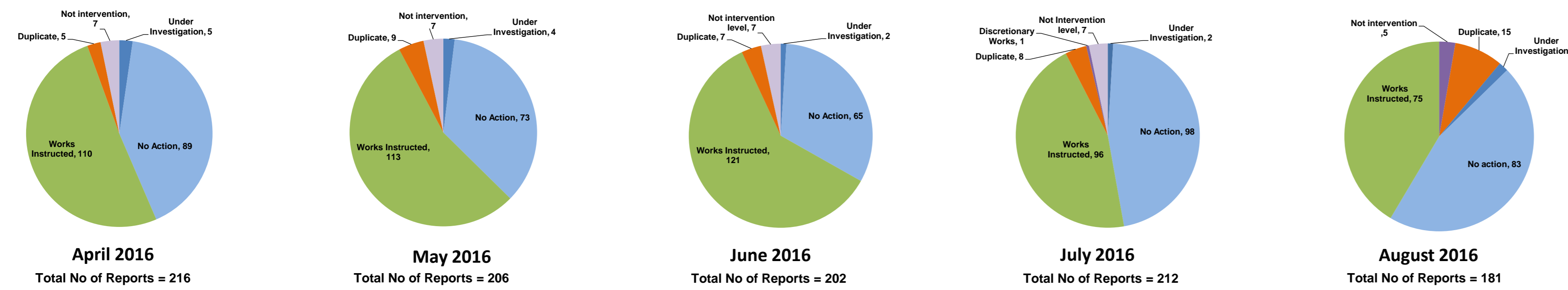
### Customer Reported Issues



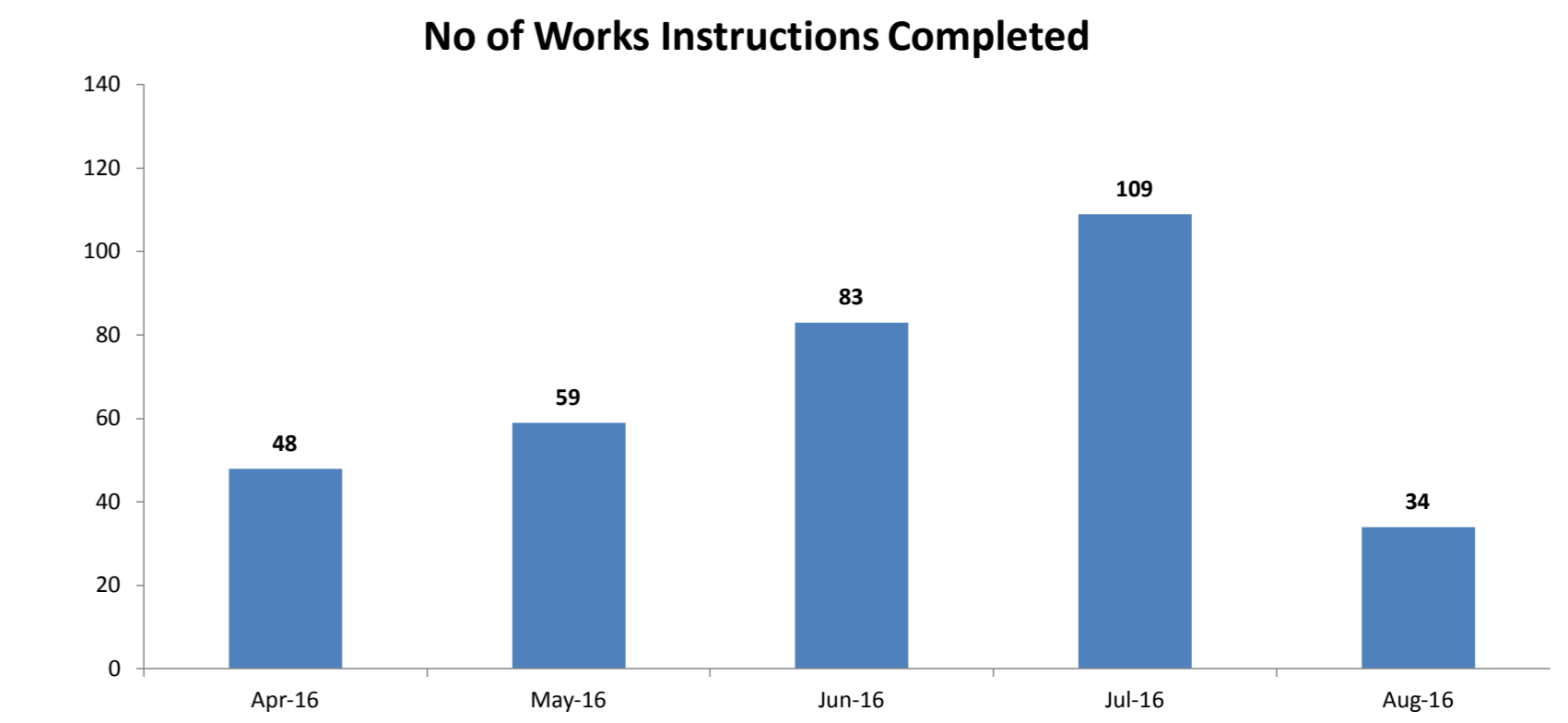
### Reporting Channels



### Customer Call Outcomes



### Completed in Month



### Safety Inspections

